

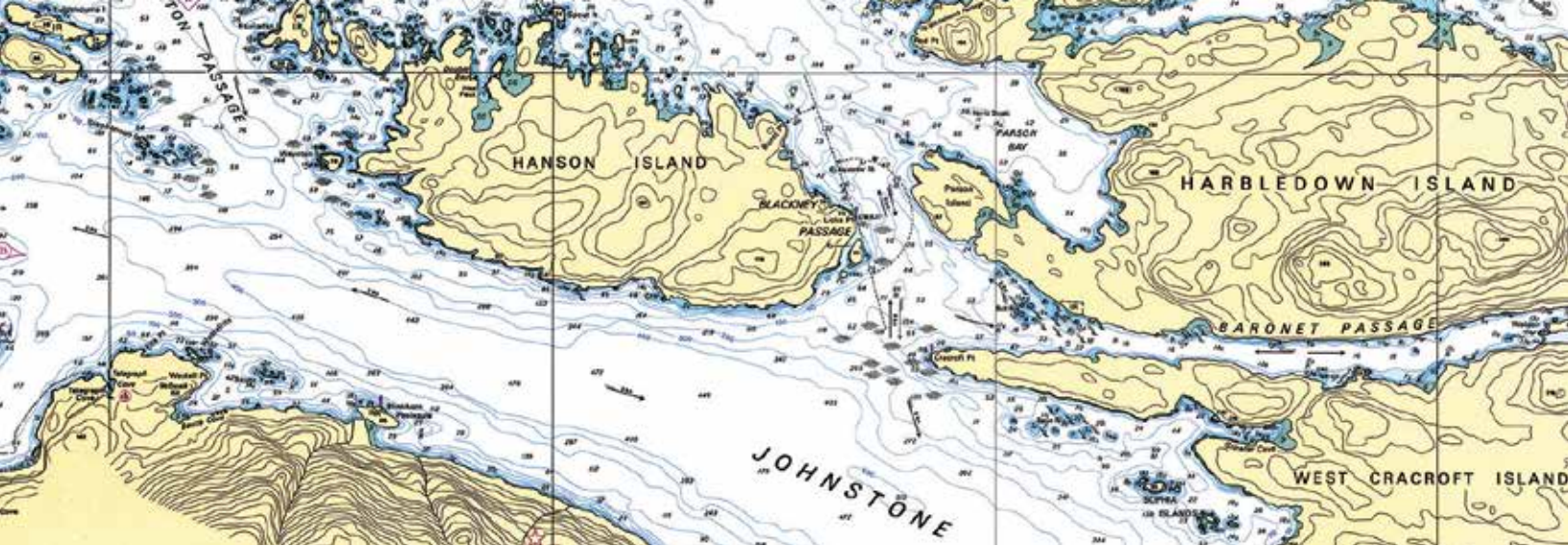


SPIRIT  
OF THE WEST  
ADVENTURES

# ORCA FAMILY TOURS RESERVATION PACKAGE

SPIRIT OF THE WEST ADVENTURES LTD | Box 569, Heriot Bay, British Columbia, V0P 1H0, Canada  
Toll free 1 800 307 3982, Overseas 1 250 285 2121, Fax 1 888 389 5736, [info@kayakingtours.com](mailto:info@kayakingtours.com)





# ORCA FAMILY TOUR

## 3 NIGHTS / 4 DAYS SEA KAYAKING & BASE CAMPING UNDER STARS

Please read through this package of information to help you to prepare for your tour. Please also remember to return your signed medical information form as soon as possible and read and understand the liability waiver which you will be asked to sign upon arrival. We hope you are getting excited for your adventure!



## ITINERARY

The idea behind our Orca Family tour is to get you out into the heart of the realm of the killer whale but in a style and pace that works best for younger adventurers. These are basecamping style tours which means that we return to the same comfortable campsite each night allowing us ultimate flexibility during the day.

This trip takes us to one of the richest and most diverse areas on our coast - Johnstone Strait. Most of British Columbia's 300 resident Orcas return to this area every summer to eat, sleep, play, and rub their bodies on some of the small pebble beaches of this area. In addition to Orcas, the kayaker must keep his or her eyes peeled for the large and majestic Humpback whale, the speedy Dall's porpoise, or perhaps for a large group of cavorting dolphins, not to mention all the tiny intertidal creatures and forest life.

### DAY PRIOR

We host a pre-trip meeting at 6:00 pm in the lounge at The Heriot Bay Inn and Herons Restaurant on Quadra

Island. This meeting gives us a chance to answer any questions you may have and for you and your family to meet your guides. If you are unable to make this meeting, please call us the day before to confirm your arrival and the exact departure time and location for the next morning.

### DAY 1

After breakfast at your accommodation of choice (in Campbell River or Quadra Island), your guides will pick you up and we will travel together to Telegraph Cove. Here we will meet our water taxi for transport to the campsite and your home for the next four days. While in Telegraph Cove we will also explore the Killer Whale Interpretative Center which is a really great way for everyone to learn more about the areas wildlife, but is especially popular with the kids!

After our water taxi ride to our new home we will take time to get settled into the camp and then get ready to explore by kayak. Your guides will go over the kayaking

basics and essential safety procedures before heading out in the kayaks for a short paddle (if time, weather and of course the kids allow). Then back to our campsite for a tasty dinner and campfire under the stars.

## DAY 2 AND DAY 3

Taking into account the needs of our youngest travelers we will spend our next two days exploring the area by kayak. We will be on the lookout for the Northern Resident killer whales, humpback whales and all sorts of other marine life. We may also spend some time beachcombing or doing a short walk on one of the islands. Each night we will come back to our same comfortable home.

Our route and pace each day will depend on weather, currents, group desires and needs.

## DAY 4

On day 4, after another hearty breakfast, we will pack up our tents and get ready for our water taxi shuttle back to Telegraph Cove. For the early risers there is the option of one last early morning paddle. After a picnic lunch in Telegraph Cove, we will load up into our van and transfer back to Campbell River and Quadra Island.

**Our approx. return time to Campbell River and Quadra Island is between 4 and 6 pm. However due to the number of variables with wilderness travel we recommend that you plan to stay in the area for this night to avoid unnecessarily stressful complications should our return be delayed by something out of our control. Please feel free to contact us if you would like to discuss your travel plans in more detail.**



# MEETING LOCATIONS

## PRE-TRIP MEETING

THE HERIOT BAY INN ON QUADRA ISLAND  
**6PM THE EVENING PRIOR TO YOUR TOUR**

Once on Quadra Island, follow signs to Heriot Bay and the Cortes Island ferry. This is West Road. Follow all the way to the end; curve left once at the Cortez ferry line up. The Inn is right on the water at the end of West Road. **Please note:** if you cannot make the pre trip meeting, please call us on the day prior to departure.

## CAMPBELL RIVER

IN FRONT OF THE VISITOR CENTER  
AT THE TYEE PLAZA  
9:20 AM

The Tyee Plaza is considered the centre of Campbell River. If you are traveling north along Hwy 19, continue into downtown Campbell River and turn right shortly after passing through the second set of traffic lights. If you are traveling south on Hwy 19 continue until you see the Plaza on the right hand side, just past McDonalds.

## TOUR START: DAY ONE

You can meet either on Quadra Island, in Campbell River or in Telegraph Cove. **If meeting in Campbell River or Telegraph Cove please call our office to let us know.**

## QUADRA ISLAND

THE HERIOT BAY INN PARKING LOT  
8:00 AM

Follow West Road all the way to the end; curve left once at the Cortez Ferry line up. The Inn is right on the water.

## TELEGRAPH COVE

AT NORTH ISLAND KAYAKS OFFICE (near the boat launch ramp on the right-hand side of the cove.)  
BETWEEN 12:00 AND 1 PM

The village of Telegraph Cove is approximately a 2.5 hour drive north of Campbell River on Hwy 19. You will see signs marking the right-hand turn off the highway. Follow this road and the signs for Telegraph Cove for approx. 15 min. There is a fee for parking your vehicle in Telegraph Cove.



## PACKING LIST

Sea kayaks are oddly-shaped vessels to pack, so the key is to pack into the small compact bags which we provide.

Sea kayaks are basically watertight, although small amounts of water may get in through the rudder lines and hatches. In the event of rain or dropping gear in the water we try to keep things as waterproof as possible. We provide you with waterproof storage bags also known as 'dry bags' (these will be given to you at the pre-tour meeting or the following morning if you are unable to attend).

If you prefer to bring your own dry bags, please note the largest bag should not be larger than a sleeping bag or 20 litres; several small bags are best. We will provide one 5 litre, two 10 litre and one 20 litre dry bags for you to pack into. Additional bags may be available depending on space in the kayaks. The 5 litre bag is good for storing small items such as cameras, sunscreen, glasses, etc. The larger ones will be used for storing the rest of your clothing. Please see our suggestions for waterproofing your sleeping bag.

Shoes can generally be packed loose in the kayak. All participants will also pack some of the group gear and food in their kayak. Don't worry, it always looks like an impossible mountain of stuff to fit in the kayaks, but with some perseverance and coaching from your guides we always manage to fit everything.

### TEMPERATURES

Please note that our summer temperatures from July until September are generally quite comfortable with temperatures from 18-30 degrees Celsius / 70-85 degrees Fahrenheit. It's not uncommon to find mid day summers hot enough to want to cool off in the ocean! June and later September will have cooler temperatures, and at ANY TIME OF YEAR we can have rain &

wind, with temperatures occasionally as low as 13 C / 55 F. So, we say it is best to come prepared for any type of weather.

### PLEASE NOTE WHAT WE PROVIDE

- ALL KAYAKS & SAFETY GEAR
- TENT & SLEEPING PADS
- DRY BAGS
- SMALL CAMP PILLOW

If you have your own gear and would prefer to use it on your tour, please bring it to the pre-trip meeting so that we can make sure it is suitable and meets safety requirements. The following is a list of suggested items to bring along. If you have any concerns or questions about the list, please don't hesitate to contact us.

- ❑ **Sleeping bag** – A 3-season synthetic bag is recommended. Down bags will work but please take extra care to waterproof. If you are uncertain about whether or not you have the appropriate bag just give us a call or check with your local outdoor store. If you do not have a sleeping bag or would prefer not to travel with one, these may be rented for \$25 plus tax. Please reserve in advance. To waterproof your sleeping bag line a compression sack with a heavy duty garbage bag. Press the air out of the bag with your knee and then keep compact with the compression sac which can be purchased at any outdoor shop. This also helps keep your bag small for travel.
- ❑ **Wetshoes** – A pair that can get wet such as sturdy full strapped sandals (such as Keens, Tevas or Chacos), neoprene booties, crocs, or rubber boots. Please avoid flip-flops/thongs. Spirit of the West has a wide range of rubber boot sizes (youth – men's size 13) available to borrow free of charge if you don't have your own wet shoes or have limited space in your luggage. There will be an opportunity to try on boots at the pre-trip meeting.



- ❑ **Camp footwear** – An additional pair of footwear that you plan to keep dry. Runners, trainers or light hikers are great.
- ❑ **Hat** – A sun hat such as a baseball hat or full-brimmed hat as well as a wool or fleece warm hat for evenings or cooler days.
- ❑ **Sunglasses & sunscreen** (stored in a Ziploc bag) – A must for protection from sun and glare off of the water. Safety cords on your glasses are highly recommended.
- ❑ **Bathing suit**
- ❑ **Medication** – If you are bringing medication please ensure that... 1) The name and expiry date of drug is on the container; 2) You have the detailed instructions of your dosage and frequency; 3) It is packed in a water and sunproof container; 4) You bring a full extra dosage of your medication in a separate container to leave with your guide, in case you misplace or lose yours, or are weathered in. If you are flying, please pack all necessary medication in your carry-on luggage. This will help eliminate some stress should your checked bags be misplaced in transit.
- ❑ **Personal items** – Toothbrush, toothpaste, biodegradable soap/shampoo, washcloth, feminine hygiene products, hairbrush, etc.
- ❑ **Mosquito repellent** – Insects are not a significant concern for us in our coastal ecosystem, however for those unused to insects or with particular sensitivities some repellent may come in handy.
- ❑ **Ziploc bags & several large garbage bags** – We will provide you with dry bags, but these come in handy for transporting laundry and/or wet clothing.
- ❑ **Small flashlight or headlamp** – With spare batteries. Headlamps are preferable as they allow for hands free operation
- ❑ **Water bottle** – Bike bottles or Nalgene-style bottles work best.
- ❑ **Camera** – In a waterproof bag or case, or you may use our dry bags.
- ❑ **Gloves (optional)** – Biking gloves work well to protect your hands from blisters. If you are really concerned about cold hands, and are paddling in the spring or fall seasons, you may want to invest in neoprene gloves or pogies.
- ❑ **Beverages** – We supply a wide range of teas and coffee as well as juices. You are welcome to bring along soda pops or alcoholic beverages if you choose to. Please note however that we do expect our guests to consume alcoholic beverages responsibly and strictly enforce a no alcohol on the water policy.
- ❑ **Fishing gear** (optional) – Make sure you have a valid B.C. fishing license. These can be purchased on-line at <http://www.pac.dfo-mpo.gc.ca/fm-gp/rec/licence-permis/index-eng.htm>
- ❑ **Book or journal**
- ❑ **Binoculars** (optional)
- ❑ **Gratuity for your guides** – at your own discretion.

## CLOTHING

Clothing should be suitable for the time of year, bearing in mind that it could become cold and wet at any time of year. Layering is the best way to regulate body temperature and maintain warmth. We suggest avoiding cotton (except for those hot days). Cotton has no insulation value when wet. An inner material that wicks moisture from the body and gives a comfortable dry feeling even while wet is the best first layer (Polypropylene, Lycra, Nylon, Polyester). A synthetic material such as fleece or pile makes the best second layer to provide warmth. Wool is also suitable.

- ❑ **Rain jacket & rain pants** – For the unexpected nasty weather. To test your waterproofness – jump



in the shower and see if you stay dry! (we're serious!) (If you would like to rent/hire raingear from us, please reserve in advance of the tour. Tops and bottoms can be rented for \$25 plus tax for the set).

- ❑ **Light windproof jacket** (optional)
- ❑ **Long-sleeved non-cotton shirt** - (synthetic/wool) – 2
- ❑ **Long pants** – 2 pairs of a quick drying, synthetic fabric pants (one for paddling, one for camp) Athletic style pants (running or yoga) are generally appropriate. Jeans are NOT recommended for paddling.
- ❑ **Lightweight long underwear** – 2 pairs, helps to keep you warm at night or as a base layer during the day. We recommend one set for kayaking and one set which is reserved for sleeping and always stays dry.

- ❑ **Sweater** – A warm wool or fleece sweater
- ❑ **T-shirts** – 2
- ❑ **Shorts** – 1 quick dry nylon
- ❑ **Warm socks** – 3 pairs (1 warmer pair for around camp)
- ❑ **Undergarments**

### SUGGESTED ADDITIONAL ITEMS FOR COOLER OR WETTER FORECASTS:

- ❑ A second warm wool or fleece sweater
- ❑ An extra t-shirt
- ❑ An extra pair of warm pants
- ❑ 1-2 additional pairs of socks



## SANITATION IN THE WILDERNESS

The kayak cuts no grooves and leaves no scars, as it travels freely through the waters. However, on land, especially with the increasing number of kayakers venturing into new territory and seeking the un-traveled path, we must respect our surroundings and be aware of our impact on these environmentally sensitive areas. Spirit of the West Adventures makes every effort to ensure we leave our area as we found it, if not better.

Where do we wash? Are there toilets? These are some of the most common concerns but questions not always asked. All of our camping sites are in wilderness settings and therefore are basic and rustic – a true wilderness experience. On our expedition style tours

we use a portable toilet system set up in a private location in conjunction with pit toilets when available. We use salt water for washing as fresh water is limited and reserved for drinking.

Your guide will discuss proper elimination techniques and suggest a suitable private area. Your guide will carry a toiletry bag complete with toilet paper, Ziploc and paper bags as well as hand sanitizer. At the Paddler's Inn there are flush toilets and a hot fresh water shower. If you have any concerns while on tour please do not be shy to ask your guide – they are very used to making sure everyone feels comfortable while in the wilderness.



## FREQUENTLY ASKED QUESTIONS

**Below is a list of commonly asked questions. If you have any further questions or concerns please do not hesitate to call us.**

### **WHAT IS INCLUDED? WHAT DO I NEED TO BRING?**

There are no additional costs once on our tour. On our guided tours we supply everything that you will need for kayaking and camping except for a few personal items such as a sleeping bag and rain gear (these can be rented if needed), your clothes and toiletries. We are happy to pick you up free of charge from your accommodation on Quadra Island on the morning the trip starts and we will drop you off there when the tour is finished. All other transportation, food, gear, etc, while on trip is included in the cost of the tour. Once the tour begins we provide all meals and non-alcoholic beverages (wide selection of teas, coffee, juices, hot chocolate) from morning snack on day one to lunch on the last day. You are welcome to bring your favourite wine, beer or pop, but this is not included in the tour price. There is a grocery and liquor store very close to the location of the pre-trip meeting if you would like to pick up extra beverages on the evening before the tour.

### **I'M CONCERNED ABOUT MY LEVEL OF EXPERIENCE.**

No experience is required for our kayak tours! Our adventures are for everyone. Our trips are designed to cater to all levels of experience and abilities. The majority of people who join our tours are first time kayakers. All that we ask is that you welcome adventure with an open mind and are able to laugh and have fun when encountering the unexpected.

### **DO I NEED TO BE IN GREAT SHAPE FOR THIS TRIP?**

Our adventures are not considered to be overly strenuous or physically demanding, and we do not require a high level of fitness. We just ask that you are capa-

ble of a few hours of moderate exercise each day and are comfortable walking on the uneven surfaces you'll encounter at camps and beaches. Keep in mind that good general health will go a long way if we happen to encounter some strong winds or time restrictions. Most important is an adventurous spirit.

### **HOW MUCH PADDLING IS GENERALLY DONE IN A DAY?**

Paddling time will vary depending on our destination and the group's abilities and desires. Generally we travel between 3-5 hours a day.

### **HOW STABLE ARE THE KAYAKS? WHAT IS THE LIKELIHOOD OF FLIPPING OVER?**

The kayaks we use on our tours are stable and designed for comfort. For those a little concerned, the double kayaks are slightly more stable than the singles. The likelihood of a capsizing is minimal, and generally only occurs in an uncommon situation.

### **WHAT HAPPENS IF MY KAYAK FLIPS OVER?**

If for some reason your kayak flips over, all of our guides have ample practice time on the water with rescue procedures, in order to quickly and efficiently get you back in your boat. At this point we will take you to the nearest shore to change into some warm cozy clothing and carry on with our journey. While we are out on the water, it is of the utmost importance that the group sticks together in the event of capsizing or change of route plan.

### **WHAT IF THE WEATHER TURNS BAD? WILL I BE COMFORTABLE AND WARM?**

Our weather in the Pacific Northwest is generally pleasant from May through until the end of September. The temperature will vary slightly depending on which area you visit. In the Johnstone Strait area, the weather will generally be cooler than what you may see on the forecast for Campbell River – sometimes by as much as 10 degrees.

Fog is very common on summer mornings, however this nearly always clears at midday to make way for clear skies and sun. Although it is uncommon, it can rain in the summer. A good rule of thumb is to be prepared for any type of weather and you will stay comfortable. Layering is the key, and it allows you to put on or take off layers while on the water if you need to.

### **WHAT SORT OF WILDLIFE MIGHT WE SEE ON THE TOUR? WHAT ARE THE CHANCES OF SEEING KILLER WHALES?**

The diversity and abundance of wildlife in the Pacific Northwest is one of our privileges. With river run-off from the mountains, ocean currents, tiderips, eddies and upwelling these waters are among the most productive on earth. From the rich marine life of colourful plants and invertebrates, seabirds, shorebirds, waterfowl, mink, otter, seals, sea lions, dolphins, and whales, to the land animals of deer, raccoons, cougars, wolves and bears, we are bound to see something. For those with an eye for eagles take note that they are most prominent in the earlier months before the salmon migration in the late summer/early fall.

On the Family Orca Tour you have put yourself in a great location for encountering marine mammals such as Orcas and Humpback whales and now you just have to see what mother nature provides. We also keep our eyes peeled for dolphins, porpoise and all of the land animals with which we share this beautiful ecosystem. Please remember though that these whales are wild and can travel large distances in a day.

### **HOW CLOSE DO WE PADDLE TO THE ORCAS?**

Day to day travel patterns for whales are unpredictable but we have located our campsite in an area they tend to frequent. Hearing the blow of a whale even from a mile across the Strait will create a sensation of excitement. Note that in accordance with industry whale watching regulations we do not approach whales within 100 meters. This is out of respect for the whales space and to ensure that we do not interfere with their natural behaviour.

### **WHAT IS THE CAMP SET UP LIKE?**

The camp set up is established and comfortable with tent platforms above the ground, a covered kitchen and eating area and outhouse. The area around is otherwise natural and unaltered, with large trees and open pebble/stone beach area. There is lots of exploring to do!

### **WHERE DO WE WASH? ARE THERE TOILETS?**

There is very little fresh water in the Johnstone Strait area. Therefore, seawater is your best bet for washing

up, though we'll have enough fresh water for washing your face with a cloth. Please use biodegradable, environmentally friendly soap brands. We are very accustomed to making sure all of our guests feel as comfortable and informed as possible in this regard - please feel free to ask us any questions you might have, before or during your tour.

The toilet is an open-air outhouse with a great view.

### **WHERE CAN I LEAVE LUGGAGE THAT I WON'T NEED ON TRIP?**

If you are staying on Quadra Island, many of the B&Bs offer free luggage storage - simply check with your host. Alternatively, guests staying on either Quadra Island or in Campbell River have the option of storing excess luggage at our office. Please ensure that your luggage is clearly labelled with your name, tour and trip date, and leave it with us on the first day of your tour for return to our office.

### **WHERE CAN I LEAVE MY VEHICLE WHILE ON TOUR?**

Free parking will be available for your vehicle while on tour with us. Many of the accommodations on Quadra Island also have free parking included with your stay. Parking is also available at Telegraph Cove for a daily fee. Parking details will be discussed further at the pre-trip meeting.

### **IF I WOULD LIKE TO TIP THE GUIDES, WHAT IS THE INDUSTRY STANDARD?**

If you would like to express your appreciation to the guides through a gratuity, such recognition would be enthusiastically received. The industry standard for tipping is approx. 10% per person of the trip cost. All tips received will be collected and disbursed amongst your guides & basecrew by the trip leader.







# ACCOMMODATIONS

## WHILE ON TOUR

We provide high quality 4-person base camping tents. There is enough space at the site for parents to have their own space if they wish, or they can share with younger kids.

## BEFORE AND AFTER TOUR

We encourage all of our guests to stay on Quadra Island where you can get acquainted with Spirit of the West Adventures and the Quadra Island lifestyle, as well as join our pre-trip meeting. If you are unable to make it to Quadra Island we have plenty of suggestions below for places to stay in Campbell River. For up to date information and new accommodation options visit Quadra Island's website at [www.quadraisland.ca](http://www.quadraisland.ca)

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## QUADRA ISLAND ACCOMMODATIONS

### HARBOUR HOUSE B&B & CHIPPERFIELD HOLLOW B&B

Your hosts at these bed and breakfasts provide you with a complete package and quality service. Both are ideally situated near our meeting place, and are also a great place to get to know your fellow paddlers as the majority of our guests stay in one of these 2 locations. Both beautiful west coast homes offer the best of Quadra Island, a great view at Harbour House and a peaceful forest setting at Chipperfield Hollow. They are also within walking distance of Rebecca Spit Provincial Park, stores, a restaurant, and pub. Hearty and healthy breakfasts are included.

Directions: If you are not driving we recommend reserving a taxi once in Campbell River and you know which ferry you will be on. The Taxi will meet you when you walk off of the ferry. The Quadra Island taxi number

is 1 250 205 0505. If you are driving, follow these directions: once on Quadra Island follow signs to Heriot Bay and the Cortes Island ferry. Just before entering Heriot Bay you will see Macklin Road on the left; turn here to arrive at Chipperfield Hollow B&B about 300m down. Once in Heriot Bay, turn right on Schooner Road at the fire hall. If you have gone too far you will be on the ferry to Cortes Island. Drive along Schooner for approx. 1/2 km to Quadra Island Harbour House at 1462 Schooner Rd.

HARBOUR HOUSE (Susan)  
Local & Overseas 1 250 285 2556  
[harbourhouse@gicable.com](mailto:harbourhouse@gicable.com) | [harbourhouse.bc.ca](http://harbourhouse.bc.ca)

CHIPPERFIELD HOLLOW B&B (Robin & Michael)  
Local & Overseas 1 250 285 2422  
[chipperfield@gicable.com](mailto:chipperfield@gicable.com) | [chipperfieldhollow.com](http://chipperfieldhollow.com)

## THERE IS ALSO...

### HERIOT BAY INN

Our local pub, restaurant and location of our pre-tour meeting. Convenient location, but please note some rooms can be noisy as they are located over the pub. Toll-free 1 888 605 4545 | 250 285 3322  
[info@heriotbayinn.com](mailto:info@heriotbayinn.com) | [heriotbayinn.com](http://heriotbayinn.com)

### OTTER HOUSE

Wonderful beachfront location, walking distance to shops, restaurant and pre-tour meeting. Gracious hosts. 2 night minimum stay. Local & Overseas 1 250 285 3939  
[info@otterhouse.ca](mailto:info@otterhouse.ca) | [otterhouse.ca](http://otterhouse.ca)



### TAKU RESORT

Oceanside resort has charming self-contained A-frame cabins or terrace view rooms. Camping also available. Hot tub, tennis, basketball, bocci ball and barbecue. There is generally a 2 night minimum, however exceptions are sometimes made.

Toll Free 1 877 285 8258 | Overseas 1 250 285 3031  
info@takuresort.com | takuresort.com

### QUADRA ISLAND LODGE B&B

Beautiful boutique style lodge for comfortable, affordable accommodation close to the ferry and shopping (each a 5-minute walk) in Quathiaski Cove. B&B with kitchen and barbecue to use if wanted. Single, double and dorm bed rooms with full four piece bathrooms on each level. Beautiful wrap-around deck facing Quadra's forest.

Local & Overseas 1 250 285 2187  
dale@quadraislandlodge.ca | quadraislandlodge.ca

## QUADRA ISLAND CAMPING

### WE WAI KAI CAMPSITE

Spectacular setting and location. Situated at the edge of Rebecca Spit Provincial Park this oceanside campground has sites along the ocean or in the mature forest. Showers and hook-ups. 15-20-minute walk to stores and the pre-trip meeting location.

Local & Overseas 1 250 285 3111  
campsite@wewaikai.com | wewaikai.com/campsite

## CAMPBELL RIVER ACCOMMODATIONS

### COMFORT INN & SUITES

The newest one in Campbell River. Overlooking the Discovery Passage ocean channel.

Toll Free 1 844 914 5117 | Overseas 1 250 914 5117  
reservations@comfortinncampbellriver.com  
comfortinncampbellriver.com

### COAST DISCOVERY INN

Located directly across from Quadra Island Ferry and shares a parking lot with the Campbell River Visitor Information Center.

Toll Free 1 800 716 6199 | Overseas + 800 800 26278  
Local 1 250 287 7155  
coasthotels.com

### THE ANCHOR INN

Oceanview, 15 minute walk from downtown Campbell River. Indoor pool and hot tub. Fun theme suites.

Toll Free 1 800 663 7227 | Overseas 1 250 286 1131  
hotel@anchorinn.ca | anchorinn.ca

## CAMPBELL RIVER CAMPING

### ELK FALLS PROVINCIAL PARK AND CAMPGROUND

Nestled in beautiful forest along the Quinsam River. Walking trails, small playground, dry and flush toilets.  
1 800 689 9025 | env.gov.bc.ca/bcparks

### THUNDERBIRD RV PARK

Convenient location across from ocean. 10-minute walk from downtown Campbell River.

Local and Overseas 1 250 286 3344  
tbirdrvpark@shaw.ca | thunderbirdrvpark.com



## GETTING HERE

While off the beaten path, it is worth the extra effort to reach our corner of paradise. Below is some detailed information on how to get to us. You can also visit our website or contact us for more suggestions.

SPIRIT OF THE WEST ADVENTURES is located on QUADRA ISLAND, B.C. Canada. To get to Quadra Island, you will need to get to Vancouver Island first. To meet us for your tour, you will need to get to Quadra Island or Campbell River. We can pick you up from your accommodation on Quadra Island the morning the trip starts (arranged at pre-tour meeting).

VANCOUVER ISLAND is accessed from mainland British Columbia and Washington State in the U.S. by ferry service or flights. If you are driving from Seattle, allow the full day to get to our area. Vancouver and its two ferry terminals are approximately 3 hours drive from Seattle. From Vancouver, ferries go to Victoria or Nanaimo. If you are traveling from south of Vancouver take the Tsawwassen–Nanaimo route (closest to Vancouver airport). If you are coming through Vancouver take the Horseshoe Bay–Nanaimo route. Travelers from the USA can also take ferries from Anacortes, Port Angeles and the Seattle area to Victoria on the south end of the island. If you are travelling by car, please note that the ferries can get quite congested during the summer months, so we advise you to get an early start or make a reservation.

Victoria is 165 miles (265km) south of Campbell River. Campbell River is approximately a 4-hour drive on Highway 19 from Victoria, and 2 hrs from Nanaimo with 95 miles (153 km).

CAMPBELL RIVER is centrally located on the east coast of Vancouver Island. Campbell River Regional Airport (YBL) is approximately 40 minutes from Vancouver by air and 1.5 hours from Lake Union (Seattle) by air.

QUADRA ISLAND is a 10 minute ferry ride from Campbell River. Please check the information under FERRY SERVICES on page 13.

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### TRAVEL DETAILS FOR QUADRA ISLAND

For the Orca Lite tour you can begin on Quadra Island, Campbell River or Telegraph Cove. If your travel plans allow we recommend that you come to Quadra Island as you can then attend the pre-trip meeting in order to make sure you have everything you need for the trip and get all your questions answered. Quadra Island is home to a vibrant little community, full of artisans, stunning scenery and is a great location for all types of outdoor adventures including biking, hiking, walking and of course kayaking. Parking is most secure for your vehicle and free of charge on Quadra Island.

For those arriving late and without time to relax or explore, Campbell River may work best for you.

#### CAMPBELL RIVER AIRPORTER

This bus meets all flights and can take you to any location in Campbell River for approximately \$15. Reservations are not necessary.

Toll Free 1 855 787 8294 | Overseas 1 250 914 1010  
287taxi.ca (can reserve in advance on-line)

#### CAMPBELL RIVER TAXI SERVICE

If you need to be transported while in Campbell River. For example you may need a taxi from your hotel to the tour starting point on the morning of tour.

Local & Overseas 1 250 287 8294 (TAXI) | 287taxi.ca



## AIR TRAVEL

### FROM VANCOUVER TO QUADRA

PACIFIC COASTAL AIR flies from Vancouver to Campbell River or Port Hardy.

Toll Free 1 800 663 2872 | Overseas 1 604 273 8666  
reserve@pacificcoastal.com | pacificcoastal.com

CENTRAL MOUNTAIN AIR flies from Vancouver to Campbell River or Comox. They have the latest flight departing Campbell River for Vancouver if you must make it back to Vancouver the day your trip returns.

Toll Free 1 888 865 8585 | Overseas 1 250 877 5000  
reservations@flycma.com | flycma.com

AIR CANADA offer flights from Vancouver or Seattle to Campbell River, Nanaimo, and Victoria.

1 800 247 2262 (in Canada) | 1 800 776 3000 (in US)  
Overseas 1 514 393 3333 | aircanada.com

### FROM CALGARY OR EDMONTON

WESTJET flies between Calgary or Edmonton and Comox (a town 45 minutes south of Campbell River). If flying into Comox we have an additional information page on options for traveling north, please contact our office for this information.

Toll Free 1 888 937 8538 (US & Canada)  
Overseas 1 403 444 2446 | westjet.com

### FROM VICTORIA OR VANCOUVER

HELIJET HELICOPTER service offers scenic journeys to the Victoria Harbour and the Campbell river area.

Toll Free 1 800 665 4354 | Overseas 1 604 273 4688  
helijet.com

### FROM SEATTLE

SAN JUAN AIRLINES departs from Seattle and surrounding areas and arrives in Campbell River.

Toll Free 1 800 874 4434  
info@sanjuanairlines.com | sanjuanairlines.com

KENMORE AIR offers floatplane flights from Seattle to Campbell River or Heriot Bay (on Quadra Island).

1 800 435 9524 | kenmoreair.com

NORTHWEST SEAPLANES services Campbell River and Quadra Island by seaplane, flights depart from Renton, Washington near Seattle.

1 800 690 0086 | Overseas 1 425 277 1590  
nwseaplanes.com

### TRANSFER FROM CAMPBELL RIVER AIRPORT TO QUADRA ISLAND FERRY

THE CAMPBELL RIVER AIRPORTER is a shuttle that meets all flights and take you to any location in Campbell River for approx. \$15 per person. 1 250 914 1010.

# FERRY SERVICE

## BC FERRIES

Provides year-round vehicle & walk-on ferry service for routes between Vancouver and Vancouver Island (Victoria and Nanaimo) as well as between Campbell River, Quadra Island and Cortes Island.

## FERRIES FROM VANCOUVER TO VANCOUVER ISLAND

2 options either 1) Horseshoe Bay Terminal (North of Vancouver) to Departure Bay (north end of Nanaimo), sailing time approx. 1 hr and 35 min or 2) Tsawwassen (south of Vancouver, closest to Vancouver International Airport) to Duke Point (south end of Nanaimo), sailing time approx. 2 hrs

FERRY FROM VANCOUVER TO VICTORIA, Tsawwassen (south of Vancouver) to Swartz Bay (near Victoria) Sailing time approx. 1 hr and 35 min.

FERRY FROM CAMPBELL RIVER TO QUADRA ISLAND, no reservations possible for this route, runs almost hourly. Approx. \$9.50 per person and \$25 per vehicle. Sailing time approx. 10 mins

Visit [bcferries.com](http://bcferries.com) for current schedule information.  
1 888 223 3779 | Overseas 1 250 386 3431  
[customerservice@bcferries.com](mailto:customerservice@bcferries.com) | [bcferries.com](http://bcferries.com)

## FERRIES FROM THE USA

BLACK BALL FERRY (COHO FERRY) - PORT ANGELES, WA TO VICTORIA, B.C. Car and walk-on ferry runs year round except for a brief mid-winter maintenance.

Toll Free 1 888 993 3779 | Overseas 1 250 386 2202  
[cohoferry.com](http://cohoferry.com)

WASHINGTON STATE FERRY - ANACORTES, WA TO VICTORIA (SIDNEY) B.C.

Daily, year round vehicle and passenger ferry. Sailing time approx. 3 hrs.

Toll Free 1 888 808 7977 | Overseas 1 250 464 6400  
[wsinfo@wsdot.wa.gov](mailto:wsinfo@wsdot.wa.gov) | [wsdot.wa.gov/ferries](http://wsdot.wa.gov/ferries)

VICTORIA CLIPPER - SEATTLE, WA TO VICTORIA, B.C.

Daily, year-round walk-on service (passengers only).

Toll Free 1 800 888 2535 | Overseas 1 250 382 8100  
[victoriaclipper.com](http://victoriaclipper.com)



# CAR RENTALS

## BUDGET CAR RENTAL

Toll Free 1 800 299 3199 (Canada)  
1 800 527 0700 (USA) | [budget.ca](http://budget.ca)

## NATIONAL TILDEN

Toll Free 1 800 222 9058 | [www.nationalcar.ca](http://www.nationalcar.ca)

SHOOT,  
SHARE,  
WIN!

[KAYAKINGTOURS.COM/CONTEST-2019](http://KAYAKINGTOURS.COM/CONTEST-2019)

# PHOTO & VIDEO CONTEST 2019



**WIN \$1000 TOWARDS  
YOUR NEXT ADVENTURE!**

Upload your favourite photo and/or video of your trip with us on [KAYAKINGTOURS.COM/CONTEST-2019](http://KAYAKINGTOURS.COM/CONTEST-2019) and win \$1000 credit towards a Spirit of the West Adventures tour of your choice. Share your shots with [#KAYAKREALMOFWHALES](https://www.facebook.com/kayakrealmoFWHALES) on Facebook & Instagram. The more likes you receive the greater chance you have to win - good luck! All info under [kayakingtours.com/contest-2019](http://kayakingtours.com/contest-2019).



## BUS SERVICE

### FROM VANCOUVER TO CAMPBELL RIVER

**VANCOUVER AIRPORT (YVR)** There are many options for getting to and from the Vancouver Airport and various destinations in the region. We recommend checking out the airports official page which shows all your options. [yvr.ca/en/getting-to-from-yvr.aspx](http://yvr.ca/en/getting-to-from-yvr.aspx)

**GREYHOUND BUS (Vancouver to Campbell River)**  
Buses depart downtown Vancouver approx. \$50 CAD one-way. Takes approx. 6 hours. The Greyhound station in Campbell River is a short walk to the Quadra Island Ferry terminal about 2 blocks away.  
1 800 661 8747 | [greyhound.ca](http://greyhound.ca)

#### ISLANDLINK BUS SERVICES

Provides bus service between Departure Bay, Nanaimo on Vancouver Island (where the Horseshoe Bay ferry from Vancouver docks) and Campbell River. Visit their website for up-to-date schedules and booking information. Islandlink drops passengers off at the Tye plaza, across the road from the Campbell River-Quadra ferry terminal. From here you can walk onto the Quadra ferry. Approx: \$37.00.

No phone available | [islandlinkbus.com](http://islandlinkbus.com)

### FROM SEATTLE TO VANCOUVER

#### BOLT BUS

Quick and efficient service between downtown Seattle and downtown Vancouver (main bus terminal only). Free Wifi on board. Toll Free 1 877 265 8287  
[boltbus.com](http://boltbus.com)

#### QUICK SHUTTLE SERVICE

Provides transportation between various locations in Seattle and Bellingham and various points in Vancouver, including airports and city centres. Hotel drop offs available. Toll Free 1 800 665 2122 | Overseas 1 604 940 4428 [rez@quickcoach.com](mailto:rez@quickcoach.com) | [quickcoach.com](http://quickcoach.com)

#### US GREYHOUND

Service between downtown Seattle and downtown Vancouver. Toll Free 1 800 231 2222 | Overseas 1 214 849 8100 | [greyhound.com](http://greyhound.com)

#### BELLINGHAM AIRPORTER SERVICE

Service between Seattle Airport and Anacortes Ferry (to Victoria). Toll Free 1 866 235 5247  
Overseas 1 360 380 8800  
[shuttle@airporter.com](mailto:shuttle@airporter.com) | [airporter.com](http://airporter.com)

### FROM VICTORIA TO CAMPBELL RIVER

#### ISLANDLINK BUS SERVICES

Provides shuttle bus service between a number of Vancouver Island destinations and Campbell River, including Victoria, Nanaimo, Tofino and Courtenay/Comox. Visit their website for up-to-date schedules and booking information. Bus Service drop offs are walking distances to the Quadra Island Ferry Terminal in Campbell River.

No phone available | [islandlinkbus.com](http://islandlinkbus.com)

#### GREYHOUND BUS (Victoria to Campbell River)

1 800 661-8747 | [greyhound.ca](http://greyhound.ca)



# TOUR TERMS & CONDITIONS

## RESERVING YOUR TRIP

Reserving your adventure with Spirit of the West Adventures is simple. Just call 1-800-307-3982 to speak with one of our friendly and helpful office crew, e-mail your request to [info@kayakingtours.com](mailto:info@kayakingtours.com) or reserve your trip on the web through our [online reservation request system](#).

If you're not sure if a particular trip is right for you or you're looking for more information, let us know and we would be happy to answer your questions or put you in touch with a past guest who has experienced the trip before.

To reserve space on our tours we ask for a deposit as well as a completed reservation form submitted online, over the phone or by fax. We require a deposit of 25% per person.

## PAYMENT SCHEDULE

A deposit to reserve your space on a tour is due at time of booking. The balance of your trip cost is due 90 days prior to departure. For your convenience, with your authorization, we automatically charge your credit card when the balance is due unless otherwise arranged. Payment can be made by cheque, money order, Visa or MasterCard; any processing charges or fees are your responsibility.

## PRICING

All pricing for Canadian-based tours is listed and charged in Canadian dollars. All tours that take place outside of Canada are listed and charged in US dollars. Any foreign currency pricing is only approximate. Spirit of the West Adventures Ltd. charges in the listed currency and it is your credit card company or bank who determines your exchange rate on the day your transaction takes place. Pricing is subject to change.

For all Canadian tours there is an additional 5% tax called the GST (Goods and Services Tax). Tours that take place outside of Canada are not taxed. Non-tour add-ons such as equipment rentals or merchandise must be charged both 5% GST and 7% PST (Provincial Sales Tax).

## CANCELLATION POLICY

If you find it necessary to cancel your tour, please let us know as soon as possible. No refunds are given once tours have departed. Spirit of the West Adventures Ltd. is not responsible for any additional costs that may arise in the event of a trip alteration or delay caused by circumstances beyond our control. To avoid confusion we require written notice of cancellation, by email, fax or standard mail. The following fees will apply to cancellations and are calculated as of the date we receive your written cancellation notice.

## CANADIAN TOURS

If you must cancel your tour, your refund is as follows:

- Earlier than 90 days before trip – If we have not had to turn customers away, full amount is refunded less a \$100 administration fee. If we have had to turn customers away, the deposit is retained.
- 89-30 days before trip – 50% of total tour price is refunded.

- Later than 30 days before trip – No refund will be given, unless we can find someone to fill your space. In this case, only the deposit is retained.

## INTERNATIONAL TOURS

If you must cancel your tour, your refund is as follows:

- Earlier than 90 days before trip – deposit is refunded less a \$250 administration fee and the guest is responsible for any costs incurred for cancelling any additional tours or travel arrangements. If we have had to turn customers away, the entire deposit is retained.
- 90-60 days before trip – 50% of total tour price is refunded.
- Less than 60 days before trip – No refund will be given, unless we can find someone to fill your space. If we can fill your space, only the deposit is retained.

We highly recommend that all guests purchase trip cancellation and interruption insurance. Trip cancellation and interruption insurance is mandatory for all international tours. Spirit of the West Adventures Ltd. is not responsible for ensuring the appropriate level or amount of coverage is purchased. Please contact your travel insurance provider to ensure you have appropriate coverage for your entire trip.

Spirit of the West Adventures Ltd. reserves the right to cancel any trip prior to departure for any reason whatsoever, including insufficient bookings, safety threats including natural disasters, political instability, terrorism or logistical problems that may impede trip operations.

If we have to cancel a tour due to insufficient bookings you may choose between an alternate trip or a full refund. We will inform participants of cancellations due to insufficient bookings no later than 60 days prior to the tour. If the alternate trip chosen is of a lower value than the originally booked then you are entitled to a refund of the difference. If the alternate tour chosen is of a higher value then you will pay the difference in price.

If a tour has to be cancelled due to circumstances beyond our control, e.g. political instability, natural disasters, labour strikes etc, there will be no refund from Spirit of the West Adventures Ltd. Please contact your travel insurance provider for details on how to start a claim.

Spirit of the West Adventures Ltd. is not responsible for expenses incurred by trip participants in preparing for a cancelled trip (for example non-refundable advance purchase plane tickets, visa fees, inoculations, equipment etc. or for any additional arrangements for other travel plans associated with this tour.) Spirit of the West will make every reasonable effort to contact you as soon as it appears that a trip may be cancelled.

## TRIP PREPARATION

Once you've made your choice and sent in your deposit, we'll send you a detailed document that includes everything that you will need to prepare for your tour including an itinerary, packing list, transportation options, directions, meeting times and frequently asked questions. For international

tour destinations, we include information about issues such as passports, visas, immunizations and currency exchange. All you need to bring is your passport, a sense of adventure, your clothing and personal items.

Let us know if you're planning a birthday or anniversary trip. We'll pack a surprise! If you have special dietary considerations, please let us know in advance and we'll make all the accommodations necessary if you're vegetarian, vegan or have food allergies. Please note we are not a peanut or nut free facility. On international tours the availability of ingredients or restaurant kitchens outside of our control may limit the type of dietary accommodation we are able to offer.

#### MEDICAL AND RISK ACKNOWLEDGEMENT/ LIABILITY RELEASE FORMS

Each participant is required to fully fill out the medical form and liability release form. Spirit of the West Adventures Ltd. must receive medical forms at least 30 days prior to tour departure. Please read and understand the liability waiver upon registration. You will be asked to sign the liability waiver on your arrival and before tour departure.

#### GUEST RESPONSIBILITY

Although no previous kayaking experience is required on our tours, as with any adventure there is always an element of risk. While our trips are not considered to be strenuous or physically demanding, and we do not require a high level of fitness, good general physical condition is necessary. If you have any physical limitations or concerns please let us know. As we are not qualified to evaluate your level of fitness we ask that you (possibly along with your doctor) determine whether or not you are able to join one of our adventures. If you have any special medical conditions, we encourage you to check with your doctor before you reserve your trip. Please also note that all of our tours take place in remote areas and evacuations can take a great deal of time and can be expensive. Persons with various disabilities are welcome on Spirit of the West tours, pending a discussion of any special needs and requirements.

You must also acknowledge that travel with Spirit of the West Adventures Ltd. requires a degree of flexibility and understanding that the trip's route, itinerary, accommodation and modes of transport are subject to change without prior notice due to local circumstances. While traveling with Spirit of the West Adventures Ltd. you agree to accept the authority of the leader at all times. You need to be aware that group travel may involve compromise to accommodate the diverse desires and abilities of group members. We ask that you welcome your adventure with an open mind and be able to laugh and have fun when encountering the unexpected. Spirit of the West Adventures Ltd. is dedicated to providing safe, environmentally sensitive, well-organized, fun-filled adventures.

#### PASSPORTS AND VISAS

You must carry a valid passport and/or necessary documentation and have obtained the appropriate visas when travelling with Spirit of the West Adventures Ltd. Please ensure your passport is valid for 6 months beyond the duration of your trip. It is your responsibility to ensure that you are in possession of the correct visas for your travels. Spirit of the West Adventures Ltd. does not accept responsibility if you are refused entry to a country

because you lack the correct documentation or the authorities deem you unsuitable for entry.

#### ACCOMMODATIONS ON TOUR

Spirit of the West Adventures Ltd. will do our best to make you comfortable and feel at home on your tour.

Canadian Tours: Keep in mind that our sea kayaking tours are a true wilderness experience that can involve camping in established and non-established sites with minimal facilities and rustic surroundings. This is all part of what we call an adventure! Tenting and lodging is generally based on double occupancy, however if you are traveling alone we do our best to provide you with your own tent or a suitable tent partner.

International Tours: Hotels in the Bahamas are NOT included in tour costs. Hotels in Chile are included in the tour price and are based on double occupancy. There is a \$200 single supplement for Chile tours if you require your own hotel room. Single accommodation on the Mothership in Chile is NOT possible. All tenting is also based on double occupancy, however if you are travelling alone we do our best to provide you with your own tent or a suitable tent partner.

#### TIPPING

Gratuities are always appreciated. If you feel the guides & crew have done an exceptional job, tipping is a great way to show your appreciation. We also appreciate other expressions of thanks including cards, letters etc.

#### STORAGE OF PERSONAL AND FINANCIAL INFORMATION

Due to the nature of our services, it is necessary to collect and store a certain amount of personal and financial information. By providing us with your address, personal and financial information, you consent to the storage of this information for a period of time deemed appropriate by Spirit of the West Adventures Ltd. Personal information includes, but is not limited to, your first name, last name, phone number, email address and billing address. Financial information includes, but is not limited to, your card account number, card expiration date and cardholder name.

#### PRIVACY POLICY

Spirit of the West Adventures Ltd. occasionally sends out an e-newsletter and updates that we think you'll want to hear about. We will NEVER to sell or share your email address with any third party company (unless it is for the purpose of coordinating trip logistics, for example booking airline tickets). You can unsubscribe at any time by emailing or clicking on the links in newsletters. For more information please feel free to call us at 1-800-307-3982 or email us at [info@kayakingtours.com](mailto:info@kayakingtours.com).

#### PHOTOGRAPHIC RELEASE

Spirit of the West Adventures Ltd. reserves the right to take photographic or film records of any of its tours. Trip members should be aware that Spirit of the West Adventures Ltd. may use these photos or film for promotional and or commercial purposes without remuneration to the trip participants.



## SPIRIT OF THE WEST ADVENTURES LTD

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